

The Grievance Redressal Cell of Sree Narayana Guru College, Coimbatore

Objectives of Grievance Redressal Cell

- To create a platform where staff and students can raise their problems about academic and non-academic matters.
- To receive suggestions from the staff and students for improvement.
- To ensure effective solution to the staff and students to redress their problems.

The Grievance Redressal Cell was constituted to probe into the student as well as teaching and non teaching staff members' grievances. It redresses the grievances at individual, class level and grievances of common interest. The Cell maintains a conducive and unprejudiced educational environment. Complaints dropped in the Suggestion box or through e-mail which is mentioned above will be resolved after a detailed scrutiny of the issue.

The department level grievances are attended by the concerned class tutors and heads. Unresolved grievances at the department level are referred to the Grievance Redressal Cell of the Institution which will be settled by the cell with the members in the presence of the Principal.

Members to contact for representing Grievance :

Dr.M.Ilangovan- Principal-90808 28865

Ms.C.B.Santhi, Assistant Professor, English-Cell Convenor - 96775 24182

Dr.A.J.Manju-Head, English- 97913 75110

R.Priya-Head Computer Science and IQAC coordinator- 98946 46291

Dr.Mariya Yesuraja-Head, MSW-99448 00192

Dr.Geethalakshmi, Head, Biotechnology-99524 11764

Grievance Redressal Mail ID : sngcgrievances2021@gmail.com